



GLOBAL SPARE PARTS CENTRE FOR CLAAS

Spare parts logistics par excellence – jointly with its customer CLAAS, STUTE Logistics (AG & Co.) KG operates a state-of-the-art spare parts logistics centre in Hamm-Uentrop. From here, all CLAAS customers, CLAAS distributors and CLAAS warehouses in Germany and abroad are supplied with spare parts for harvesting machinery and tractors.

CUSTOMER REQUIREMENT

- Outsourcing of spare parts logistics
- Guaranteeing short-term material availability
- Express order management
- Flexibility in terms of growth
- Required service:
 - Large orders (replenishing decentralised warehouses)
 - Overnight deliveries
 - Express shipping worldwide
 - Management of consignee collection
 - 24/7 service/supply capability

SOLUTION

- Design of a central Parts Logistics Centre
- 102,000 m² functional area and storage space including two external warehouses
- Automated small parts warehouse with 195,000 storage spaces and up to 850 picks per hour
- Specific shipment preparation per country
- Customised IT system
- Reverse management
- Pre-packaging / CLAAS labelling of approx. 7 million packaging units/year
- Fulfilment for the merchandise shop

ADDED VALUE

- Standardisation of packaging and order processing
- Greater flexibility at peak times
- Delivery to different consignees (e.g. same-day shipment for orders received by 7 pm)
- Increased
 - process accuracy
 - material availability (right time / right place)
 - quality
 - throughput